DHHS-Office of MaineCare Services Provider Relations Division

Supervisor: Heidi Goodale 207-624-6926 Heidi.J.Goodale@Maine.gov

PROVIDER RELATIONS SPECIALIST ASSIGNMENTS			
Primary SME	Policy Section	Title	
Heidi Goodale	207-624-6926	Heidi.J.Goodale@Maine.gov	
	Ch II - Section 46	Psychiatric Hospital Services: Acadia, Spring Harbor, State Psych	
Shannon Beggs	207-624-4012	shannon.m.beggs@maine.gov	
	Ch II - Section 60	Medical Supplies and Durable Medical Equipment	
	Ch II - Section 68	Occupational Therapy Services	
	Ch II - Section 80	Pharmacy Services	
	Ch II - Section 85	Physical Therapy Services	
	Ch II - Section 101	Medical Imaging Services and Pathways Authorizations	
	Ch II - Section 109	Speech and Hearing Services	
Bobbi-Jo Bernier	207-624-6950	bobbi-jo.bernier@maine.gov	
	Ch II - Section 2	Adult Family Care Services	
	Ch II - Section 4	Ambulatory Surgical Center Services	
	Ch II - Section 14	Advanced Practice Registered Nursing Services	
	Ch II - Section 50	ICF-MR Services	
	Ch II - Section 67	Nursing Facility Services (including Out of State Nursing Facilities)	
	Ch II - Section 90	Physician Services	
	Ch II - Section 115	Principles of Reimbursement for Residential Care -R&B	
Joshua Birdwell	207-624-6938	joshua.birdwell@maine.gov	
	Ch II - Section 13	Targeted Case Management Services	
	Ch II - Section 17	Community Support Services	
	Ch II - Section 23	Developmental and Behavioral Clinic Services	
	Ch II - Section 28	Rehabilitative and Community Support Services for Children with Cognitive Impairments and Functional Limitations	
	Ch II - Section 65	Behavioral Health Services	
	CH II - Section 92	Behavioral Health Homes	
	Ch II - Section 94	EPSDT School Policy	
Brenda Haney	207-624-6925	brenda.l.haney@maine.gov	
	Ch II - Section 3	Ambulatory Care Clinic Services	
	Ch II - Section 9	Indian Health Services	
	Ch II - Section 7	Dialysis Services	
	Ch II - Section 30	Family Planning Agency Services	
	Ch II - Section 31	FQHC -Independently Owned	
	Ch II - Section 55	Laboratory Services	
	Ch II - Section 103	RHC -Independently Owned	
Brenda Holden	207-624-6927	brenda.holden@maine.gov	
D. Crida Holdell		All Maine Hospitals	
	ICh II - Section 45		
	Ch II - Section 45 Ch II - Section 31	FQHC (corresponding Hospital Owned only)	

Amanda Lee	207-624-6966	amanda.lee@maine.gov
	00S	Out of State Providers (Excluding Nursing Facilities and PNMI Services)
	Ch II - Section 5	Ambulance Services
	Ch II - Section 95	Podiatry
	Ch II- Section 113	Transportation
		Constituent Issues
Rebecca Maranda	207-624-6963	rebecca.a.maranda@maine.gov
	Ch II - Section 15	Chiropractic
	Ch II - Section 25	Dental Services
	Ch II - Section 26	Day Health Services
	Ch II- Section 40	Home Health Services
	Ch II - Section 43	Hospice Services
	Ch II - Section 75	Vision Services
Tammy Usher	207-624-6933	tammy.l.usher@maine.gov
	Ch II - Section 12	Consumer Directed Attendant Services
	Ch II - Section 18	Home/Comm Based Services for Adults w/Brain Injury
	Ch II - Section 19	Home/Community Based Benefits for the Elderly and/or Adults with Disabilities
	Ch II - Section 20	Home/Comm Benefits for Adults with Other Related Conditions (ORC)
	Ch II - Section 21	Home/Comm Benefits for Members w/Intellectual Disabilities or Autistic Disorder
	Ch II- Section 29	Support Services for Adults with Intellectual Disabilities or Autistic Disorder
	Ch II - Section 96	Private Duty Nursing and Personal Care Services
	Ch II - Section 97	Private Non-Medical Institution Services (including Out of State PNMI Services)
	Ch II - Section 102	Rehabilitative Services
All PR's	Ch 1	General Administrative Policies and Procedures
	Ch II - Section 91	Health Home Services
	10-144 Chapter 150	Free Care Guidelines
	Ch X -Section 1	HIV
	Ch X - Section 3	Katie Beckett
	Ch 104-Section 5	Health Insurance Premium Option (formerly Ch VII - 5.2)
	Ch VI - Section 5	Primary Care Case Management Estate Recovery
	Cit vii - Section 5	Listate necovery

Updated January 2017